

Newsletter

www.ardenhousemedicalpractice.co.uk

Tel: 01663745266



Dr Powell's Retirement Announcement



Dear Patients

The time has come for me to announce my retirement from Arden House Medical Practice.

I will be leaving on 31st March 2024.

Although the time is right, it is still a very sad time for me after 27 years at the practice.

Those of you who have been patients since I first joined the practice, will know how far we have come in that time and I would like to thank you all for your support during my time here.

To patients old and new, I appreciate very much the trust that you have all placed in me as your Doctor over the years. I will miss you all.

I have had a strong team working with me within the practice and I am indebted to them for both their hard work and their patience with me over many years. I am confident that, with the team that we still have, the surgery will continue to grow from strength to strength.

I would particularly like to mention that Dr Kim Thomas will be joining the practice as a partner, and Dr Halls, Dr Jefferson and Dr McIntyre will still continue to work as before, so there will still be the same number of doctors and appointments. Dr Thomas, who many of you will already know, is an experienced and enthusiastic GP and we are very excited to welcome her.

So, goodbye and thank you all. I will still be living in the area so I expect we may meet again at times so be sure to say hello!

Dr David Powell.

Newsletter Launch

Dear Patients,

We are delighted to announce the launch of our new regular newsletter here at Arden House.

As Winter continues in our beautiful corner of the High Peak, flu vaccinations are still available for those who have not yet had one. – If you believe you are **eligible** but have not yet been contacted, please do get in touch.



Check your eligibility here:

<https://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine/>

Our Patient Participation Group will be accepting new members in the new year – Jan 2024. Spaces are limited & if you'd like to apply to make a difference please send us an application here:

<https://www.ardenhousemedicalpractice.co.uk/navigator/patient-participation-group-registration/>

We are welcoming any retirement messages for Dr Powell from patients. Blank message slips are available on reception or you can forward your message online here: <https://www.ardenhousemedicalpractice.co.uk/navigator/ask-the-reception-a-question/>

Thank you !



You Said – We Did !

A brand new phone system is in the process of being constructed and we hope to have this up and running in the next few months. More details will follow closer to the launch date! We Hope this will better serve us to improve your patient care experience.

We have taken some time to properly assess the patient feedback about the current phone system to fully understand where improvements are needed we thank everyone who has taken the time to provide feedback and hope that this new system will provide a much needed upgrade for staff and patients.



Zoom Physiotherapy

This service is available online for any patient with new musculoskeletal ache or pain wishing to do some exercises to help relieve symptoms.

<https://www.zoomphysio.co.uk/>

NB: This service delivers a personalised plan, not to be confused with Zoom video calls.



MSK (Musculoskeletal) Service.

Advanced Practitioner assessments are booked through reception, these are to assess, diagnose, and provide early intervention and advice for patients with MSK complaints. This includes multiple ailments such as joint pain, muscle pain, injuries, spinal issues, arthritis and much more. Booking in with the MSK advanced practitioner with the above symptoms, ensures patients are seen as fast as possible by the correct person.

MSK Advanced Practitioners can refer patients onto specialist services at the earliest opportunity if required. A proportion of our MSK advanced practitioners within the network can prescribe medication and perform joint injections, for those patients identified as suitable.

The MSK team is now well established and look forward to caring for you.

Introducing

Trainee GP's ! Here at Arden House we are a proud training practice helping the next generation of GP's develop. Last year we bid farewell to the lovely Dr Balogun who many of you met and gave wonderful feedback on, She is now moving on to a new position in London & we wish her all the best.

Following this we are delighted to welcome our newest Trainee GP Dr Helen Rigg, Dr Rigg will be with us until December 2024 and has this message for our patients:

"I have been very warmly welcomed here to Arden House by staff and patients alike, I look forward to completing my remaining time here while meeting more of the local community and experiencing the beautiful surroundings"

